



Precautions for Financial Access: Coronavirus (COVID-19)

Phoenixville Federal Bank & Trust considers the health, safety, and service of our customers and staff as a top priority, and we want to share how we are taking precautions to ensure your financial needs continue to be met.

What Phoenixville Federal Bank & Trust is Doing:

- Enhanced cleaning with disinfectant on all surfaces, equipment, doors, etc. in branches and offices.
- Senior management is monitoring information provided by the Centers for Disease Control and Prevention (CDC), as well as federal, state and local agencies to ensure we are adhering to the latest recommendations and guidance.
- We routinely conduct Business Continuity and Disaster Recovery analysis to ensure that we can maintain successful operations and customer service.
- Our employees may or may not use gloves when handling transactions as a precaution.

What You Can Do:

- Take advantage of our [Online Banking & Bill Pay](#) and/or our [Mobile Banking App](#) to easily check balances, pay bills, deposit checks and make transfers without having to leave home or come in to a branch. If you need help setting these up, contact your [local branch](#).
- Use the Drive-thru, ATM, or Night Drop for transactions when possible.
- Consider loading your credit and debit cards onto [Apple Pay](#) for touch-free payments at any contactless payment terminal.
- If you have not already done so, activate [eStatements](#).
- Be diligent and on the lookout for potential scams. If anyone contacts you claiming to be from a financial institution, DO NOT share any account, social security, password, PIN or other personally identifiable information.

CDC Recommendations:

- Be sure to wash your hands thoroughly with soap or sanitizer after handling money, including currency exchange or payments, card usage and ATM transactions.
- If you are sick, stay home.
- Cover your mouth and nose with a tissue or with your elbow when you cough or sneeze.
- Avoid crowded areas and avoid contact with those who are sick.

Additional Resources:

- [Centers for Disease Control and Prevention \(CDC\)](#)
- [Occupation Safety and Health Administration \(OSHA\)](#)
- [World Health Organization \(WHO\)](#)

As always, please contact us at 610-933-1000 if you have any questions. In the event that our locations have alternate accessibility or hours, please visit our website for more information.